



[www.partnersinpaediatrics.org](http://www.partnersinpaediatrics.org)

## Refund Policy

The following policy covers all events organised and supported by Partners in Paediatrics (PiP)

Please carefully review the following when booking.

By registering to attend a Partners In Paediatrics event, you agree to the following:

### Tickets

Your registration is not complete until full payment is received. All tickets are valid for the named attendee only and cannot be transferred during the event dates. If you cannot attend the event, please contact us.

### Transfer

#### Transferring your ticket to someone else

You may transfer your seat to a friend or colleague assuming payment has been received in full.

You are required to submit notice by email no less than one week ahead of the event.

### Cancellation

#### 1. Online Events

All online event tickets are refundable up to 36 hours before the event.

It's participants' responsibility to be able to access the online events using MS Teams. There are no refunds for missed attendance or delays due to technical issues, connectivity or other problems.

#### 2. In-Person events

[www.partnersinpaediatrics.org](http://www.partnersinpaediatrics.org)

If you must cancel your booking, please submit written notice to our email address.

If we receive a valid cancellation request, we will process as below:

**Valid Notice Received Within:**

More than two (2) months prior to the the event

Between two (2) months and one (1) month prior to the event

Less than one (1) month prior to the event

**Refund:**

a 100% refund will be issued

a 50% refund will be issued

no refund will be issued

**For All Events**

This policy applies to all circumstances including transportation disruptions and cancellations, illness, travel or health advisories and quarantines

We reserve the right to return the payment and refuse acceptance of the booking at any time, for any reason, at no penalty to us.

Any refund due, once approved, will be issued within 7 days of receipt of the cancellation notice to your original payment method, which usually show up in 3 - 5 days.

To submit a request to change or cancel your booking, please email us with the order number and other booking details. If you have any other questions, [contact us](#)